

201 E. Fourth St. P.O. Box 2301 Cincinnati, Ohio 45201-2301

July 21, 2005

RECEIVED

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PULLIC SERVICE COMMISSION

Ms. Beth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, Kentucky 40602

RE: Inquiry Into Limitations of Use for Tariffed Services Designated or Otherwise

Referred to as Unlimited—Case No. 2005-00186

Dear Ms. O'Donnell:

Enclosed are an original and four (4) copies of Cincinnati Bell Telephone Company LLC and Cincinnati Bell Any Distance Inc.'s Responses to the Information Requests of the Commission and Attorney General in the above-captioned proceeding. A duplicate original copy of this letter is enclosed; please date-stamp this copy as acknowledgement of its receipt and return it in the enclosed, self-addressed envelope. Questions regarding this filing may be directed to me at the above address or by telephone at (513) 397-7260.

Sincerely,

Jouett Kinney Cincinnati Bell

Enclosures

cc: Attorney General of the Commonwealth

of Kentucky

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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INQUIRY INTO LIMITATIONS)	
OF USE FOR TARIFFED SERVICES)	ADMINISTRATIVE
DESIGNATED OR OTHERWISE)	CASE NO. 2005-00186
REFERRED TO AS UNLIMITED)	

CINCINNATI BELL TELEPHONE COMPANY LLC AND CINCINNATI BELL ANY DISTANCE INC.'S RESPONSES TO INFORMATION REQUESTS

By Order dated June 22, 2005, the Commission initiated this proceeding for the purpose of investigating telecommunications providers' use of the term "unlimited" to label, describe or market tariffed service when limitations on use of the service exist. The Commission further ordered providers that have tariffs with unlimited calling plans on file with the Commission to respond to certain information requests by July 22, 2005. Subsequently, by Order dated July 1, 2005, the Commission granted the motion of the Attorney General of the Commonwealth of Kentucky ("Attorney General") to intervene in the proceeding and to submit additional information requests to be answered by telecommunications providers offering unlimited calling plans. Cincinnati Bell Telephone Company LLC ("CBT") and Cincinnati Bell Any Distance Inc. ("CBAD") hereby file their responses to the information requests presented by the Commission and the Attorney General.

COMMISSION'S INFORMATION REQUESTS

1. Does the utility offer a plan that is described, named, or marketed as "unlimited?" If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

CBT provides unlimited, flat rate local exchange service to residential and business customers in its traditional local service area of Kentucky in accordance with its Exchange Rate Tariff PSCK No. 2 (Exhibit 1). CBT also offers Complete Connection Services to residential and business customers which consists of flat rate service as described in CBT's Exchange Rate Tariff PSCK No. 2 in combination with unlimited use of customer-selected optional services/features. Complete Connection Services are described in CBT's General Exchange Tariff PSCK No. 3 (Exhibit 2).

CBAD offers two unlimited plans to residential customers in Kentucky. The first plan, Custom Connections Unlimited (Product 599), is offered to residential customers who subscribe to CBT's Complete Connections bundle. At set forth in CBAD's Kentucky P.S.C. Tariff No. 1, 4th Revised Page 120.4 (Exhibit 3), Complete Connections Unlimited provides residential customers with unlimited outgoing, domestic, long distance service for a fee of \$10.00 per month.

The second plan, Custom Connections Unlimited (Product 063), is offered to customers who subscribe to CBT's Complete Connections bundle as well as on a stand-alone basis to non-CBT customers. This plan is set forth in CBAD's Kentucky P.S.C. Tariff No. 1, 1st Revised Page 120.5 (Exhibit 4) and provides unlimited outgoing, domestic, long distance service for a fee of \$20.00 per month.

CBT and CBAD jointly market an unlimited local and long distance service bundle to residential customers.

2. If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

With respect to local exchange service, CBT reserves the right to discontinue or refuse service for reasons including non-payment, failure to make a suitable deposit, use of the service in such manner as to interfere with the reasonable use of the service of other customers, use of the service for any purpose other than as a means of communication, use of the service commit fraud, and any other violation of CBT's tariff pursuant to CBT's General Exchange Tariff PSCK No. 3, Section 2 (D)(9).

CBAD also reserves the right to discontinue provision of its unlimited long distance plans in certain circumstances. With respect to both of CBAD's unlimited plans, CBAD's Kentucky P.S.C. Tariff No. 1 states as follows:

For a monthly service fee... this plan provides unlimited outgoing, domestic, long distance service. A per minute rate will apply to calling cards and 8XX numbers associated with this plan. This plan is to be used for reasonable personal, noncommercial use only. Subscribers may not resell or redistribute this plan or any portion thereof, or otherwise charge others to use this plan, or any portion thereof. Subscriber agrees not to use this plan for any enterprise purpose whether or not the enterprise is directed toward making a profit, including but not limited to, telemarketing, call center services, medical transcription, or facsimile broadcasting. The Company reserves the right to disconnect upon notice as required by applicable law any prohibited transmissions or uses and to terminate this plan in the event of a violation of the foregoing use restrictions or in the event of an excessive number of calls during a fixed period, heavy usage during business hours, heavy usage concentrated over consecutive dates, usage that may be deemed to be business use or usage that originates from a phone line that is listed as a business line by any government agency, telephone directory, business letterhead or phone company.

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

CBT customers are reminded that service can be disconnected or subject to restrictions for nonpayment on each bill. If a customer fails to pay his/her bill, CBT sends a disconnect notice to the customer explaining that payment arrangements must be made in order to maintain service. For other violations, e.g. fraudulent use, CBT may disconnect the customer immediately or call the customer to investigate the questionable use of service prior to disconnection.

CBAD has a policy of reviewing customer accounts with a usage of 2500 or more minutes per month in order to determine if any of the use restrictions and limitations set forth in the tariff has been violated. Given that unlimited plan subscribers use an average 350 to 400 minutes per month, CBAD believes that 2500 minutes (more than six times the average usage) indicates that a customer may be employing the service in a manner that is inconsistent with a personal, non-commercial use for which the plan is intended. If, after thoroughly reviewing a particular customer's calling patterns (e.g. the time of day for calls, the length of individual calls, the frequency of calls to particular numbers, etc.), the usage pattern indicates that the customer has violated the terms of the tariff by, for example, making an excessive number of calls during a fixed period of time, CBAD sends the customer a letter notifying the customer that his/her usage appears to be inconsistent with personal, non-commercial use as set forth in the tariff. The letter further asks that the customer contact CBAD to discuss an alternative long distance plan. The letter concludes that if the customer fails to contact CBAD and the calling pattern continues to be inconsistent with the tariff, the customer's long distance service will be disconnected on a specified date.

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility's unlimited plan, explain how those "marketers" are required to verify compliance with notice requirements.

CBT and CBAD must specifically authorize all product offerings, promotional materials, sales and customer care training, customer notifications, etc. related to their respective unlimited products.

5. Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when the limitations are exceeded? If yes, how is the customer notified.

As explained in response to Question 3, above, CBT may call a customer to investigate usage that appears to violate the tariff restrictions and/or send a notice of disconnection to a customer for nonpayment of service prior to disconnection. In certain exigent circumstances, CBT may disconnect service immediately pending an investigation of the apparent violation.

CBAD notifies a customer via letter that the customer's calling patterns indicate a use that is inconsistent with the terms of the tariff and requesting that the customer contact CBAD to discuss his/her long distance service.

6. How and when are customers notified of changes that have been made to the plan?

CBT notifies customers of any changes to its local exchange service plans by bill message or bill insert as required by 807 KAR 5:011.

Although the Commission has exempted interexchange carriers from most tariff requirements and other administrative regulations, including notice provisions, CBAD does notify customers of any changes to long distance plans by bill message. CBAD has made only one change to its current unlimited plans since they were introduced on February 2, 2004 (Product 599) and May 3, 2004 (Product 063), respectively. With respect to that change, CBAD notified unlimited plan customers that call detail would no longer be printed on their paper bills but that it would be available free of charge by accessing the customer's account at www.cincinnatibell.com, Care.Anydistance.com, or upon request to 513-565-2767.

7. Are customers able to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

The question is not applicable with respect to CBT's unlimited local exchange service. However, while CBAD's unlimited plans do not currently have specific limitations on the number of minutes used, unlimited plan customers can review their usage by accessing their

accounts at www.cincinnatibell.com or Care.Anydistance.com. Customers can also call the business office to request this information.

8. Explain why the utility markets, names, or describes a plan as "unlimited" when limits on the plan exist.

CBT and CBAD believe that the term "unlimited" accurately describes the local and long distance plans made available to customers under their respective tariffs. To the extent that customers use the plans in accordance with the terms of the tariffs, the services available to the customer are truly unlimited in nature. However, as the Commission recognizes in opening this proceeding, unlimited long distance plans and unlimited local and long distance bundles are very prevalent in the marketplace today. CBT and CBAD's competitors, who include local exchange carriers, wireless providers and VoIP service providers, each use the term unlimited to describe their respective offerings. CBT and CBAD also anticipate that as new competitors enter the market, they too will promote unlimited service products to customers. Thus, CBT and CBAD market their unlimited plans in order to respond to similar offers made by competitors.

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

CBT's unlimited local exchange service is available to any customer, on a nondiscriminatory basis, who is located in CBT's local exchange service territory and who meets CBT's minimum credit requirements.

As provided in CBAD's Kentucky P.S.C. Tariff No. 1 at page 120.4, CBAD's unlimited plan (Product 599) is available to any residential customer, on a nondiscriminatory basis who subscribes to CBT's Custom Connections bundle. CBAD's second unlimited plan (Product 063) as set forth in CBAD's Kentucky P.S.C. Tariff No. 1 at page 120.5, is available to any residential customer, on a nondiscriminatory basis who subscribes to CBT's Custom Connections bundle or to non-CBT customers on a stand-alone basis.

The only time that a residential customer would not qualify for unlimited service from CBAD is where the customer's prior usage demonstrated that the service was being used in violation of the tariff, e.g. for business purposes or heavy usage concentrated over consecutive days. As described in response to Question 3, above, CBAD reviews each customer account that exceeds 2500 minutes of use for evidence that the customer's usage is inconsistent with the tariff. CBAD can also refuse service to any customer who has an outstanding, unpaid balance for service from CBAD.

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date that the complaint was closed.

CBT does not have record of any complaint related to the unlimited nature of its local exchange service or its Complete Connections offering.

CBAD has had two complaints regarding its unlimited long distance plans offered in Kentucky from February 3, 2004, the date on which the first unlimited plan was effective. These complaints are outlined in the table below.

Date Opened	Class	Complaint Description	Resolution	Date Closed
5-24-04	1FR	Customer received letter advising that usage appeared inconsistent with tariff. The letter directed customer to call CBAD to discuss alternative calling plans or be disconnected if usage pattern continued.	PSC staff requested that CBAD not disconnect service.	6-18-05
7-12-05	IFR	Customer received letter advising that usage appeared inconsistent with tariff. The letter directed customer to call CBAD to discuss alternative calling plans or be disconnected if usage pattern continued	CBAD will not disconnect customer unless usage violates terms of plan set forth in tariff.	7-20-05

ATTORNEY GENERAL'S INFORMATION REQUESTS

1. Please provide copies of all advertisements, regardless of medium, solicitations, and explanations provided to the public to introduce, explain and/or market any plan labeled or otherwise described as "unlimited." In the event that the medium used is audio or video in nature, a transcript of same is deemed sufficient.

See Exhibits 5-15 for CBAD's current radio, TV, newspaper, Cincinnati Bell's website, and billboard advertisements.

CBT & CBAD
Responses to Information Requests
Case No. 05-186
June 22, 2005

2. Please provide a copy of any and all contracts signed by customers who have participated or are participating in a plan labeled or otherwise described as "unlimited." This request seeks only a copy of the blank contract(s), not the executed contract for every customer.

CBT does not sell local exchange service to residential customer via contract. CBT sells service to business customers under contract, although the contracts do not affect the unlimited nature of the tariffed service. Samples of CBT's business contracts are attached hereto as Exhibits 16, 17, and 18. CBAD does not provide unlimited long distance service to Kentucky customers via contract.

Respectfully submitted,

Ann Jouett Kinney
201 East Fourth Street

Room 102-890

Cincinnati, Ohio 45202

(513) 397-7260

Attorney for Cincinnati Bell Telephone Company LLC and Cincinnati Bell Any Distance Inc.

CINCINNATI BELL TELEPHONE COMPANY

1st Revised Title Page Cancels Original Title Page

EXCHANGE RATE TARIFF FOR TELEPHONE SERVICE

Applying to basic monthly exchange rates and non-recurring charges applicable to all exchanges of the Telephone Company in the Commonwealth of Kentucky.

Exchange Rate Tariff PSCK NO. 2 cancels and supersedes Exchange Rate Tariff PSCK NO. 1

The operating territory of the Telephone Company in the Commonwealth of Kentucky in the counties of Boone, Campbell, Gallatin, Grant, Kenton, and Pendleton.

Issued: March 25, 1999 Effective: January 25, 1999

CINCINNATI BELL TELEPHONE COMPANY

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LIST OF EXCHANGES and RATE BANDS

Exchange	Rate E	3and
Alexandria	3	
Boone	_	(77)
Customers served out of Burlington and Union Central Office	3	(T)
Customers served out of Florence Central Office	1	(T)
Butler	4	
Falmouth	4	
Glencoe	4	
Independence	3	
Kentucky Metro	1	
Walton	3	
Warsaw	4	
Williamstown	4	

Issued: March 25, 1999 Effective: January 25, 1999

CINCINNATI BELL TELEPHONE COMPANY

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EXPLANATION OF SYMBOLS

- (C) To signify changed regulation
- (D) To signify discontinued rate or regulation
- (I) To signify increase
- (N) To signify new rate or regulation
- (R) To signify reduction
- (S) To signify reissued matter
- (T) To signify a change in text but no change in rate or regulation

CINCINNATI BELL TELEPHONE COMPANY

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CINCINNATI BELL TELEPHONE COMPANY

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GENERAL REGULATIONS

1. This tariff is subject to and governed by the present provisions of General Exchange Tariff PSCK NO. 3.

The provisions of General Exchange Tariff PSCK NO. 3 apply to this tariff except where in conflict with this tariff.

2. The schedules of basic monthly rates applicable within the various exchange areas for the services offered therein are shown in Section 2 of this tariff. The services offered in each exchange area, the local service area for each exchange and the particular Rate Bands applicable thereto are specified in the portion of Section 3 applicable to such exchange area.

3. EXCHANGE CLASSIFICATION

For the purpose of determining exchange service monthly rates, exchanges are classified by Rate Bands.

The Local Service Area (LSA) is the geographical area within which customers may make calls without the payment of toll charges. The charges for service within the LSA may be flat rated, measured usage rated, (time of day, distance and length of call) or any tariff approved combination of rate structures.

CINCINNATI BELL TELEPHONE COMPANY

Section 1 Original Page 2

GENERAL REGULATIONS

4. CINCINNATI METROPOLITAN AREA EXCHANGE AREA

The exchange areas included in the Cincinnati Metropolitan Area Exchange Area are as follows:

Ohio Exchanges

Bethany
Bethel
Cincinnati
Clermont
Hamilton
Harrison (1)
Little Miami
Newtonsville
Reily (1)
Seven Mile
Shandon
Williamsburg

Kentucky Exchanges

Alexandria (2) Boone (2) Butler* Falmouth* Glencoe*

Independence (2) Kentucky Metropolitan

Walton (2)
Warsaw*
Williamstown*

- (1) Includes the customers in the Indiana portion of this exchange.
- (2) Local Area Service customers in Alexandria, Boone, Independence and Walton are not included in the Cincinnati Metropolitan Area Exchange Area until April 25, 1999.

^{*} Extended Area Service Customers Only

CINCINNATI BELL TELEPHONE COMPANY

Section 1 Original Page 3

GENERAL REGULATIONS

5. BASIC MONTHLY SERVICE

Basic monthly rates and charges included in Section 2 following, apply to exchange access lines only. Exchange access lines include the serving central office line equipment (including Touch-Tone capability) and all outside plant facilities including the Telephone Company provided and maintained network interface necessary to connect the serving central office to the customer premises.

6. CHARGE TO CHANGE TYPE OF SERVICE FOR RESIDENCE SERVICE CUSTOMER

The types of local exchange service are Flat Rate and Measured Service.

- a. Within 90 days of the date of initiation of service, new residential subscribers shall be allowed a one-time change of their type of local exchange service without charge. This does not preclude the Company from charging for the original service connection, monthly and usage charges, for the period such service was used, or the addition or removal of any nonbasic service. (See Note 1.)
- b. Within 90 days of the date of a change in their type of service, existing residential subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the Company from charging for the previous service connection, monthly and usage charges for the period such service was used, or the addition or removal of any nonbasic service. (See Note 1.)

Note 1: The nonrecurring charge to change the type of service will only be waived once during a calendar year per subscriber.

CINCINNATI BELL TELEPHONE COMPANY

Section 1 Original Page 4

GENERAL REGULATIONS

7. MEASURED SERVICE

- a. Measured Service allows subscribers to control charges for monthly telephone service by controlling usage. Besides a basic monthly charge for the access line a subscriber is billed for usage that may vary depending upon the number, distance, duration, and time-of-day of calls originated.
- b. Measured Service is furnished subject to the availability of facilities.
- c. The distance used for Measured Service billing is based on the airline mileage between rate centers serving the called and calling access line. The airline mileage is computed mathematically employing as a base a vertical (V) and a horizontal (H) coordinate for each central office, as determined from its latitude and longitude location using appropriate map projection equations.

CINCINNATI BELL TELEPHONE COMPANY

Section 1 Original Page 5

GENERAL REGULATIONS

- 7. MEASURED SERVICE (Continued)
 - d. The usage rates for originated customer Measured Service calls are: (See Note 1.)

		Peak Usage Rates Initial Add'l		Off-Peak Usage Rates Initial Add'l	
Mil	eage Tier	Min.	Min.	Min.	Min.
1	(0 - 12 miles)	\$.03	\$.03	\$.03	\$.03
2	(13 - 26 miles)	.03	.03	.03	.03
3	(27 miles and over)	.03	.03	.03	.03

- e. The monthly charges for measured service are as listed in Section 2 of this tariff.
- f. The off-peak usage rates apply to that portion of the call occurring within the following periods:
 - (1) From 9:00 p.m. to but not including 8:00 a.m., on Monday through Friday.
 - (2) All day Saturday, Sunday and certain holidays. The holidays are New Years Day (January 1), Independence Day (July 4), Christmas Day (December 25); Labor Day, and Thanksgiving Day (or their resulting legal holidays).

Note 1: The Operator Completion of Local Calls charge (See Section 30 of the General Exchange Tariff) applies in addition to the usage charges when the customer requests the assistance of the Telephone Company operator to complete a local call or a call to a cellular telephone service number that is not a toll call.

CINCINNATI BELL TELEPHONE COMPANY

Section 1 1st Revised Page 6 Cancels Original Page 6

GENERAL REGULATIONS

7. MEASURED SERVICE (Continued)

- g. Measured Service usage rates do not apply to Access Line Service for Customer Provided Public Telephone Service. (T)
- h. Customers may change to Measured Service from Flat Rate Service without the payment of the nonrecurring charge within 90 days after Measured Service becomes available in the central office.
- A customer converting to Measured Service may change from Measured Service to any available type of
 access line service without having to pay the nonrecurring charge to establish such service provided the
 customer makes the change within 90 days from the time the customer changed to or purchased Measured
 Service. A customer may be exempted from the nonrecurring charges only once for a change to and only
 once for a change from Measured Service within a calendar year.
- j. Chargeable time includes the initial minute plus the additional minutes or fraction thereof, if any. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate at the start of the minute applies.

Issued: March 25, 1999 Effective: January 25, 1999

CINCINNATI BELL TELEPHONE COMPANY

Section 1 3rd Revised Page 7 Cancels 2nd Revised Page 7

GENERAL REGULATIONS

8. GRANDFATHERED SERVICES

- a. Grandfathered services are available only for existing customers of that service. These services are not furnished for new installations, regrades, or moves unless exceptions are made in the tariffs for those services.
- b. The following services are grandfathered:

(D) | (D)

(T)

- 1. (LAS) in Butler, Falmouth, Glencoe, Warsaw and Williamstown. This service may be eliminated once total LAS subscribership in these exchanges falls below 2000 lines. In the event that CBT chooses to eliminate LAS, CBT will file notification with the Commission prior to elimination of this service.
- 2. Residence access lines without Touchtone. Customers with this service prior to January 25, 1999 will receive a \$0.75 credit for each applicable line so long as the customer does not more or otherwise change their basic local exchange service.
- c. A customer with a grandfathered service in paragraph b. preceding may change to an available service free of initial change charges.

Issued: May 26, 2000 Effective: June 26, 2000

CINCINNATI BELL TELEPHONE COMPANY

Section 1 Original Page 8

GENERAL REGULATIONS

9. LOCAL USAGE DETAIL

- a. Local Usage Detail is an option for Measured Service customers who desire a printed listing of call details instead of summary billing of local usage.
- b. Requests for Local Usage Detail must be received prior to the billing date on which it is to be initiated.
- c. To establish Local Usage Detail, the initial charge to establish or change billing arrangements will apply as given in Section 2, paragraph 2.e of this tariff. The change of billing arrangement charge does not apply to discontinue Local Usage Detail.
- d. The recurring charge for Local Usage Detail is included in the basic Local Exchange Services Monthly Rates as shown in Section 2, paragraph 1 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

Section 1 2nd Revised Page 9 Cancels 1st Revised Page 9

GENERAL REGULATIONS

10. HUNTING SERVICE

- a. Hunting Service is the process by which two or more exchange service lines of the same class, served from the same central office and furnished to the same customer, are grouped so that incoming calls overflow to the first non-busy line if the called line is busy. A busy signal or busy report is not given unless all the grouped lines are busy.
- b. Hunting service may be set up on a serial, sequential or multiline group basis.
- c. The rates for Hunting Service on individual lines are as follows:

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>	
(1) Nonresidence Service, each line			
a. Flat Rate Lineb. Measured Rate Line	\$ 9.50 9.50	\$8.50 8.50	(I) (I)
(2) Residence Service, each line	5.00	8.50	(I)

d. Charges for Hunting Service on exchange access lines are applied as indicated herein and are in addition to the regular line rate. (See Note 1.)

Note 1: The Charge for hunting service was formerly contained in the monthly access line rate.

Issued: June 5, 2001 Amended: June 28, 2001 Amended: September 10, 2001 Effective: September 25, 2001

CINCINNATI BELL TELEPHONE COMPANY

Section 2 3rd Revised Page 1 Cancels 2nd Revised Page 1

(C)

(C)

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

1. MONTHLY RATES

Rate Band 1

Service (See Note 2)	Basic Monthly Rates (See Note 1)	(T)
Flat Rate Nonresidence Services	Rates (Bee Rete 1)	
Flat Rate Individual Line – Paper bill media	\$46.25	(T)
Flat Rate Individual Line – e-Bill media	46.25	(C)
Flat Rate Analog PBX Trunk	63.26	
Flat Rate Residence Services		
Flat Rate Individual Line – Paper bill media	16.95	(T)
Flat Rate Individual Line – e-Bill media	16.95	(C)
Measured Rate Nonresidence Services		(77)
Measured Rate Individual Line (No Call Detail) - Paper bill media	30.25	(T)
Measured Rate Individual Line (No Call Detail) – e-Bill media	30.25	(C)
Measured Rate Individual Line with Call Detail-Paper bill media	31.25	(T)
Measured Rate Individual Line with Call Detail—e-Bill media	31.25	(C)
Measured Rate PBX Trunk (No Call Detail)	42.79	
Measured Rate PBX Trunk with Call Detail	43.79	
Measured Rate Residence Services		
Measured Rate Individual Line (No Call Detail) - Paper bill media	8.80	(T)
Measured Rate Individual Line (No Call Detail) - e-Bill media	8.80	(C)
Measured Rate Individual Line with Call Detail- Paper bill media	9.80	(T)
Measured Rate Individual Line with Call Detail- e-Bill media	9.80	(C)

Note 1: Monthly service rates include Touch Tone capability. Residence access lines not equipped with Touch Tone prior to 1/25/99, are grandfathered and receive a \$0.75 monthly credit as described in Section 1.8.

Note 2: a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.

Issued: December 24, 2001 Effective: February 8, 2002

Amended: January 21, 2002

CINCINNATI BELL TELEPHONE COMPANY

Section 2 3rd Revised Page 2 Cancels 2nd Revised Page 2

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

1. MONTHLY RATES (Continued)

Rate Band 2 (Note 2)

Service (See Note 3)	Basic Monthly Rates (See Note 1)	(T)
Flat Rate Nonresidence Services	0.40.00	(T)
Flat Rate Individual Line – Paper bill media	\$48.00	(T)
Flat Rate Individual Line – e-Bill media	48.00	(C)
Flat Rate Analog PBX Trunk	65.36	
Flat Rate Residence Services		
Flat Rate Individual Line – Paper bill media	17.95	(T)
Flat Rate Individual Line – e-Bill media	17.95	(C)
Measured Rate Nonresidence Services		
Measured Rate Individual Line (No Call Detail) - Paper bill media	32.00	(T)
Measured Rate Individual Line (No Call Detail) – e-Bill media	32.00	(C)
Measured Rate Individual Line with Call Detail- Paper bill media	33.00	(T)
Measured Rate Individual Line with Call Detail- e-Bill media	33.00	(C)
Measured Rate PBX Trunk (No Call Detail)	44.89	
Measured Rate PBX Trunk with Call Detail	45.89	
Measured Rate Residence Services		
Measured Rate Individual Line (No Call Detail) - Paper bill media	9.25	(T)
Measured Rate Individual Line (No Call Detail) - e-Bill media	9.25	(C)
Measured Rate Individual Line with Call Detail- Paper bill media	10.25	(T)
Measured Rate Individual Line with Call Detail- e-Bill media	10.25	(C)

Note 1: Monthly service rates include Touch Tone capability.

Note 2: Rates on this page do not apply to any exchanges in Kentucky.

Note 3: a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.

Issued: December 24, 2001 Effective: February 8, 2002 Amended: January 21, 2002

(C) | | | | | | |

CINCINNATI BELL TELEPHONE COMPANY

Section 2 4th Revised Page 3 Cancels 3rd Revised Page 3

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

1. MONTHLY RATES (Continued)

Rate Band 3

Service (See Note 2)	Basic Monthly Rates (See Note 1)	(T)
Flat Rate Nonresidence Services		
Flat Rate Individual Line – Paper bill media	\$49.75	(T)
Flat Rate Individual Line – e-Bill media	49.75	(C)
Flat Rate Analog PBX Trunk	67.46	
Flat Rate Residence Services		
Flat Rate Individual Line – Paper bill media	18.95	(T)
Flat Rate Individual Line – e-Bill media	18.95	(C)
Measured Rate Nonresidence Services		(
Measured Rate Individual Line (No Call Detail) – Paper bill media	33.75	(T)
Measured Rate Individual Line (No Call Detail) – e-Bill media	33.75	(C)
Measured Rate Individual Line with Call Detail-Paper bill media	34.75	(T)
Measured Rate Individual Line with Call Detail- e-Bill media	34.75	(C)
Measured Rate PBX Trunk (No Call Detail)	46.99	
Measured Rate PBX Trunk with Call Detail	47.99	
Measured Rate Residence Services		
Measured Rate Individual Line (No Call Detail) - Paper bill media	9.75	(T)
Measured Rate Individual Line (No Call Detail) – e-Bill media	9.75	(C)
Measured Rate Individual Line with Call Detail- Paper bill media	10.75	(T)
Measured Rate Individual Line with Call Detail— e-Bill media	10.75	(C)

Note 1: Monthly service rates include Touch Tone capability. Residence access lines not equipped with Touch Tone prior to 1/25/99, are grandfathered and receive a \$0.75 monthly credit as described in Section 1.8.

Note 2: a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.

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Christopher S. Colwell, Vice President, Cincinnati, Ohio

(C)

(C)

CINCINNATI BELL TELEPHONE COMPANY

Section 2 1st Revised Page 3.1 Cancels Original Page 3.1

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

RESERVED (D)

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(D)

CINCINNATI BELL TELEPHONE COMPANY

Section 2 4th Revised Page 4 Cancels 3rd Revised Page 4

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

1. MONTHLY RATES (Continued)

Rate Band 4	Extended Area Service	Local Area Service	
Service (See Note 3)	Basic Monthly Rates (See Note 1)	Basic Monthly Rates (See Notes 1 and 2)	(T)
Flat Rate Nonresidence Services	<u> </u>		
Flat Rate Individual Line – Paper bill media	\$55.00	\$23.75	(T)
Flat Rate Individual Line – E-Bill media	55.00	23.75	(C)
Flat Rate Analog PBX Trunk	69.56	33.34	
Flat Rate Residence Services			
Flat Rate Individual Line – Paper bill media	26.00	12.40	(T)
Flat Rate Individual Line - e-Bill media	26.00	12.40	(C)
Measured Rate Nonresidence Services			
Measured Rate Individual Line (No Call Detail) - Paper bill me	edia 39.00	N/A	
Measured Rate Individual Line (No Call Detail) - e-Bill media	39.00	N/A	(C)
Measured Rate Individual Line with Call Detail - Paper bill me	edia 40.00	N/A	(T)
Measured Rate Individual Line with Call Detail - e-Bill media	40.00	N/A	(C)
Measured Rate PBX Trunk (No Call Detail)	49.09	N/A	
Measured Rate PBX Trunk with Call Detail	50.09	N/A	
Measured Rate Residence Services			
Measured Rate Individual Line (No Call Detail) - Paper bill m	edia 14.90	N/A	(T)
Measured Rate Individual Line (No Call Detail) - e-Bill media	14.90	N/A	(C)
Measured Rate Individual Line with Call Detail - Paper bill me	edia 15.90	N/A	(T)
Measured Rate Individual Line with Call Detail - e-Bill media	15.90	N/A	(C)

N/A: Not Available

Note 1: Monthly service rates include Touch Tone capability. Residence access lines not equipped with Touch Tone prior to 1/25/99, are grandfathered and receive a \$0.75 monthly credit as described in Section 1.8.

Note 2: LAS is grandfathered and may be withdrawn when the total LAS subscribership (residence plus business) for Butler, Falmouth, Glencoe, Warsaw, and Williamstown exchanges in total falls below 2000 access lines.

Note 3: a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.

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CINCINNATI BELL TELEPHONE COMPANY

Section 2 Original Page 5

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

2. NONRECURRING CHARGES

		All Schedules and Services Nonresidence Residence	
		Nonresidence	Residence
a.	To establish an exchange access line, per line	\$ 49.75	\$ 25.70
b.	To change from Flat Rate service to Measured Rate or vice versa, per line	12.25	12.25
c.	To change from nonresidence exchange access line service to residence exchange access line service or vice-versa, per line	12.25	12.25
d.	To change telephone number associated with an exchange access line, per telephone number	12.25	12.25
e.	To change billing arrangements associated with Exchange Access lines Complex Accounts Noncomplex Accounts	12.25 12.25	12.25 12.25

3. APPLICATION OF CHARGES

Only one of the Nonrecurring charges described in paragraph 1 above applies per line for any work requested for completion at the same time.

CINCINNATI BELL TELEPHONE COMPANY

Section 2 Original Page 6

BASIC LOCAL EXCHANGE SERVICES MONTHLY RATES AND NONRECURRING CHARGES ALL EXCHANGE AREAS

4. RATE BAND MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 1 Cancels Original Page 1

ALEXANDRIA EXCHANGE AREA

A. GENERAL

1. Local Service Area:

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff. (Note 1)

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 3

B. BASIC MONTHLY EXCHANGE RATES:

See schedule of rates for Rate Band 3 located in Section 2 of this tariff.

(D) | (D)

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 2nd Revised Page 2 Cancels 1st Revised Page 2

ALEXANDRIA EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service

All services specified in the schedule of rates for Rate Band 3. Access lines without touch tone are grandfathered and will not be furnished for new installations, regrades, or moves.

(D) (D)

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such service.

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 3

ALEXANDRIA EXCHANGE AREA

D. ALEXANDRIA EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 2nd Revised Page 4 Cancels 1st Revised Page 4

BOONE EXCHANGE AREA

A. GENERAL

1. Local Service Area:

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 3 - Burlington and Union Central Office Rate Band 1 - Florence Central Office

B. BASIC MONTHLY EXCHANGE RATES:

See schedule of rates for Rate Band 3 located in Section 2 of this tariff. See schedule of rates for Rate Band 1 located in Section 2 of this tariff.

(D)

(D)

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 2nd Revised Page 5 Cancels 1st Revised Page 5

BOONE EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service

All services specified in the schedule of rates for Rate Band 1 for the Florence Central Office rate area and for Rate Band 3 for the Burlington and Union Central Office exchange areas. Access lines without touch tone are grandfathered and will not be furnished for new installations, regrades, or moves.

(D)

2. Additional Telecommunication Services

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 6

BOONE EXCHANGE AREA

D. BOONE EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 7

BUTLER EXCHANGE AREA

A. GENERAL

- 1. Local Service Area:
 - a. Local Area Service.

Butler and Falmouth exchanges.

b. Extended Area Service

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff, and the Local Area Service Customers of the Butler and Falmouth exchanges.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 4

B. MONTHLY RATES

1. Local Area Service

See Schedule of rates for Rate Band 4 LAS in Section 2 of this tariff.

2. Extended Area Service

See Schedule of rates for Rate Band 4 EAS in Section 2 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 8 Cancels Original Page 8

BUTLER EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service:

All services specified in the schedule of rates for Rate Band 4. Local Area Service and access lines without touch tone are grandfathered. These services will not be furnished for new installations, regrades or moves.

2. Additional Telecommunications Service

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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BUTLER EXCHANGE AREA

D. BUTLER EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

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FALMOUTH EXCHANGE AREA

A. GENERAL

- 1. Local Service Area:
 - a. Local Area Service

Butler and Falmouth exchanges.

b. Extended Area Service

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff, and the Local Area Service Customers of the Butler and Falmouth exchanges.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 4

B. MONTHLY RATES

1. Local Area Service.

See Schedule of rates for Rate Band 4 LAS in Section 2 of this tariff.

2. Extended Area Service

See Schedule of rates for Rate Band 4 EAS in Section 2 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

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FALMOUTH EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service:

All services specified in the schedule of rates for Rate Band 4. Local Area Service and access lines without touch tone are grandfathered. These services will not be furnished for new installations, regrades, or moves.

(D)

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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CINCINNATI BELL TELEPHONE COMPANY

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FALMOUTH EXCHANGE AREA

D. FALMOUTH EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 13

GLENCOE EXCHANGE AREA

A. GENERAL

- 1. Local Service Area:
 - a. Local Area Service.

Glencoe and Warsaw exchanges.

b. Extended Area Service

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff, and the Local Area Service Customers of the Glencoe and Warsaw exchanges.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 4

B. MONTHLY RATES

1. Local Area Service.

See Schedule of rates for Rate Band 4 LAS in Section 2 of this tariff.

2. Extended Area Service

See Schedule of rates for Rate Band 4 EAS in Section 2 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 14 Cancels Original Page 14

GLENCOE EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service:

All services specified in the schedule of rates for Rate Band 4. Local Area Service, and access lines without touch tone are grandfathered. These services will not be furnished for new installations, regrades, or moves.

(D)

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 15

GLENCOE EXCHANGE AREA

D. GLENCOE EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 16 Cancels Original Page 16

INDEPENDENCE EXCHANGE AREA

A. GENERAL

1. Local Service Area:

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 3

B. BASIC MONTHLY EXCHANGE RATES:

See schedule of rates for Rate Band 3 located in Section 2 of this tariff.

(D) | (D)

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 2nd Revised Page 17 Cancels 1st Revised Page 17

INDEPENDENCE EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service

All services specified in the schedule of rates for Rate Band 3. Access lines without touch tone are grandfathered and will not be furnished for new installations, regrades, or moves.

(D)

(D)

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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CINCINNATI BELL TELEPHONE COMPANY

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INDEPENDENCE EXCHANGE AREA

D. INDEPENDENCE EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 19

KENTUCKY METROPOLITAN EXCHANGE AREA

A. GENERAL

1. Local Service Area:

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 1

B. BASIC MONTHLY EXCHANGE RATES:

See schedule of rates for Rate Band 1 in Section 2 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 20 Cancels Original Page 20

KENTUCKY METROPOLITAN EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service

All services specified in the schedule of rates for Rate Band 1. Access lines without touch tone are grandfathered and will not be furnished for new installations, regrades, or moves.

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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(D)

CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 1

KENTUCKY METROPOLITAN EXCHANGE AREA

D. KENTUCKY METROPOLITAN EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 22 Cancels Original Page 22

WALTON EXCHANGE AREA

A. GENERAL

1. Local Service Area:

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 3

B. BASIC MONTHLY EXCHANGE RATES:

See schedule of rates for Rate Band 3 in Section 2 of this tariff.

(D) | (D)

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 2nd Revised Page 23 Cancels 1st Revised Page 23

WALTON EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service

All services specified in the schedule of rates for Rate Band 1. Access lines without touch tone are grandfathered and will not be furnished for new installations, regrades, or moves.

(D) | (D)

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 24

WALTON EXCHANGE AREA

D. WALTON EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 25

WARSAW EXCHANGE AREA

A. GENERAL

- 1. Local Service Area:
 - a. Local Area Service.

Warsaw and Glencoe exchanges.

b. Extended Area Service

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff, and the Local Area Service Customers of the Warsaw and Glencoe exchanges.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 4

B. MONTHLY RATES

1. Local Area Service.

See Schedule of rates for Rate Band 4 LAS in Section 2 of this tariff.

2. Extended Area Service

See Schedule of rates for Rate Band 4 EAS in Section 2 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

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(D)

WARSAW EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service:

All services specified in the schedule of rates for Rate Band 4. Local Area Service and access lines without touch tone are grandfathered. These services will not be furnished for new installations, regrades, or moves.

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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CINCINNATI BELL TELEPHONE COMPANY

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WARSAW EXCHANGE AREA

D. WARSAW EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 3 Original Page 28

WILLIAMSTOWN EXCHANGE AREA

A. GENERAL

- 1. Local Service Area:
 - a. Local Area Service.

Williamstown exchange.

b. Extended Area Service

All exchanges in the Cincinnati Metropolitan Area Exchange Area as specified in Section 1 of this tariff, and the Local Area Service Customers of the Williamstown exchange.

2. Area served by this exchange:

Exchange area as shown on the attached map.

3. Rate areas in this exchange area:

Rate Band 4

B. MONTHLY RATES

1. Local Area Service.

See Schedule of rates for Rate Band 4 LAS in Section 2 of this tariff.

2. Extended Area Service

See Schedule of rates for Rate Band 4 EAS in Section 2 of this tariff.

CINCINNATI BELL TELEPHONE COMPANY

Section 3 1st Revised Page 29 Cancels Original Page 29

WILLIAMSTOWN EXCHANGE AREA

C. SERVICES FURNISHED

1. Exchange Access Line Service:

All services specified in the schedule of rates for Rate Band 4. Local Area Service and access lines without touch tone are grandfathered. These services will not be furnished for new installations, regrades, or moves.

2. Additional Telecommunications Service:

All services offered by the Company in its tariffs will be provided where technically feasible and provisions are in place to provide such services.

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WILLIAMSTOWN EXCHANGE AREA

D. WILLIAMSTOWN EXCHANGE AREA MAP

CINCINNATI BELL TELEPHONE COMPANY

Section 4 Original Page 1

ISDN BASIC RATE INTERFACE SERVICE

A. GENERAL

- 1. ISDN Basic Rate Interface (BRI) Service is a digital local exchange service that provides a customer with the ability to transmit circuit switched voice, circuit switched data, and packet switched data simultaneously over a single access line. ISDN BRI Service is available from suitably equipped central offices and where suitable loop facilities exist.
- 2. ISDN BRI Service consists of a Basic Rate Access Line and ISDN Bearer Services. The Basic Rate Access Line and the ISDN Bearer Services are not offered separately. Up to three Bearer Services may be provisioned on each access line. In addition, optional features may be purchased as specified in B.3. following.
- 3. All circuit switched calls are carried on the public switched telephone network. Local circuit switched calling can be purchased as flat rate or measured rate service. All packet switched calls are carried by X.25 Packet.

B. SERVICE DESCRIPTION

- 1. Basic Rate Access Line
 - a. A Basic Rate Access Line is a digital line from the customer's location to the Telephone Company central office which transports one or more ISDN Bearer Services found in 2. following. A Basic Rate Access Line can carry up to two B-Channel Bearer Services and one D-Channel Bearer Service. All selected Bearer Services can operate on the Access Line simultaneously.

CINCINNATI BELL TELEPHONE COMPANY

Section 4 Original Page 2

ISDN BASIC RATE INTERFACE SERVICE

B. SERVICE DESCRIPTION (Continued)

- 1. Basic Rate Access Line (Continued)
 - b. Each terminal (voice or data set) that the customer places on a Basic Rate Access Line will be assigned a directory number. The customer must notify the Telephone Company of the number of terminals that will be used on each Basic Rate Access Line. A maximum of eight (8) terminals may be connected to a Basic Rate Access Line.

2. ISDN Bearer Services

ISDN Bearer Services define the types of traffic that the Basic Rate Access Line will carry. A Basic Rate Access Line can carry up to two B-Channel Bearer Services and one D-Channel Bearer Services simultaneously.

a. Circuit Switched B-Channel (Voice or Data)

A Circuit Switched B-Channel provides a 56 kbps or 64 kbps circuit switched service which can be used for either voice or data traffic. The call type (voice or data) can be changed on a call by call basis.

- (1) When multiple circuit switched terminals are connected to a Basic Rate Access Line with two Circuit Switched B-Channels, the user can specify how the terminals contend for use of the two B-Channels. Each B-Channel can be directly assigned for use by one terminal, or it can be available for use by multiple terminals.
- (2) Circuit Switched B-Channels may be purchased with either flat rate or measured rate service. Flat rate local calling is included in the flat rate B-Channel service option. Measured rate B-Channels will be billed for local usage via the rates and regulations in Section 1, paragraph 7 ("Measured Service"), of this tariff. Mixing flat rate and measured rate service between B-Channels on a single Basic Rate Access Line is prohibited. Mixing flat rate and measured rate service between Basic Rate Access Lines is prohibited when furnished on the same continuous property, except where the services are used for separate purposes, not used to supplement each other, and used for distinctly different applications.

CINCINNATI BELL TELEPHONE COMPANY

Section 4 Original Page 3

ISDN BASIC RATE INTERFACE SERVICE

- B. SERVICE DESCRIPTION (Continued)
 - 2. ISDN Bearer Services (Continued)
 - a. Circuit Switched B-Channel (Voice or Data) (Continued)
 - (3) Circuit Switched B-Channels are provided with the following standard features:

Call Hold - This feature allows the user to place a call on hold and retrieve it at a later time.

<u>Display Service</u> - This feature provides terminals which are equipped with a display screen with the time and date, and the ability to inspect the status of calls in progress.

<u>Three Call References</u> - Each circuit switched terminal will be offered the capacity to manage (hold, originate, terminate or receive alerting) up to three calls at once. By placing an existing call on hold, the user can originate (or terminate) a second or third call.

<u>Call Transfer</u> - This feature allows the user to transfer a call to another directory number. This feature is for use with voice calls only.

<u>Conference</u> - This feature allows the user to add a third party to an existing conversation. This feature is for use with voice calls only.

Call Drop - This feature allows the user to disconnect the last party added to a conference call.

<u>Calling Number Delivery</u> – Displays the telephone number of the caller after the first ring.

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Section 4 Original Page 4

ISDN BASIC RATE INTERFACE SERVICE

- B. SERVICE DESCRIPTION (Continued)
 - 2. ISDN Bearer Services (Continued)
 - b. Packet Switched B-Channel

B-Channel Packet Service provides a 64 kbps connection to X.25 Packet.

(1) Each B-Channel Packet terminal will be provided up to 24 logical channels. Each logical channel can carry independent call with throughput of up to 19.2 kbps. If more than 24 logical channels are required, additional logical channels can be provided as found in 3.b.(3)following. Each logical channel may be established as one of the following types:

Two-way Switched Virtual Circuit (default) One-way Incoming Switched Virtual Circuit One-way Outgoing Switched Virtual Circuit Permanent Virtual Circuit (additional charge)

(2) The following features are provided to B-Channel Packet subscribers.

Fast Select Initiation
Reverse Charging Initiation
Flow Control Parameter Negotiation
Throughput Class Negotiation
Recognized Private Operating Agency (RPOA) Selection

(3) The following configuration choices are available to B-Channel Packet subscribers. Default values are used if the customer has no preference except where noted.

Recognized Private Operating Agency (RPOA) Preselection
Frame Window Size
Acknowledgement Timer
Idle Timer
Maximum Packet Size
Packet Window Size
Throughput Class Selection
Fast Select Acceptance
Reverse Charging Acceptance

CINCINNATI BELL TELEPHONE COMPANY

Section 4 Original Page 5

ISDN BASIC RATE INTERFACE SERVICE

- B. SERVICE DESCRIPTION (Continued)
 - 2. ISDN Bearer Services (Continued)
 - c. Packet Switched D-Channel

This service provides a connection to X.25 Packet over the 16 kbps D-Channel.

(1) Each D-Channel Packet terminal will be provided with up to 8 logical channels. Each logical channel can carry a packet call with throughput of up to 9.6 kbps. Additional logical channels can be provided as found in 3.b.(3) following. Each logical channel may be established as one of the following types:

Two-way Switched Virtual Circuit (default) One-way Incoming Switched Virtual Circuit One-way Outgoing Switched Virtual Circuit Permanent Virtual Circuit (additional charge)

- (2) The standard features provided to D-Channel Packet subscribers are the same as those listed in b.(2) preceding.
- (3) The configuration choices available to D-Channel Packet subscribers are the same as those listed in b.(3) preceding.

CINCINNATI BELL TELEPHONE COMPANY

Section 4 Original Page 6

ISDN BASIC RATE INTERFACE SERVICE

B. SERVICE DESCRIPTION (Continued)

3. Optional Features

The features in this section are available to ISDN BRI customers at additional cost. For Basic Rate Access Lines with multiple terminals and/or multiple directory numbers, the features must be purchased separately for each directory number on which the feature is desired. Features only function on call references assigned to the directory number subscribing to the feature.

a. Circuit Switched B-Channel Options

The following optional features are available for use on Circuit Switched B-Channels:

- (1) <u>Hunting</u> This feature provides for a predefined search for an idle terminal to which a call can be completed. Terminals subscribing to hunting may not have multiple call references. Customers desiring Uniform Call Distribution (UCD) must first purchase hunting, and then purchase UCD from the General Exchange Tariff.
- (2) <u>Additional Call References</u> This feature provides the customer with the ability to manage extra calls on an existing directory number. The customer may specify the number of call references desired for the directory number.
- (3) <u>Six Party Conference Calling</u> This feature provides the ability to create a conference call with up to six parties. This feature is for use with voice calls only.
- (4) <u>Call Pickup</u> This feature allows a user to answer any call within a customer defined call pickup group. This feature is for use with voice calls only.

CINCINNATI BELL TELEPHONE COMPANY

Section 4 Original Page 7

ISDN BASIC RATE INTERFACE SERVICE

- B. SERVICE DESCRIPTION (Continued)
 - 3. Optional Features (Continued)
 - a. Circuit Switched B-Channel Options (Continued)
 - (5) <u>Electronic Key Telephone Service (EKTS)</u> This feature provides a group of features that increases the user's voice terminal flexibility and offers the functionality of a key system to groups of users subscribing to EKTS.

<u>Shared Directory Numbers</u> - This feature allows EKTS terminals to share one or more directory numbers (DNs). Originating and terminating calls on one terminal affect all terminals sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one terminal sharing the DN can have a call active on that shared DN.

<u>Bridging</u> - When one EKTS user originates or receives a call on a shared directory number, bridging allows other terminals sharing that DN to bridge on to that active call.

<u>Automatic Bridged Call Exclusion</u> - This is a privacy feature that allows a customer to specify, on an EKTS group basis, that no other user can bridge on to calls. On a call by call basis, this feature can be disabled to allow bridging to occur.

<u>Manual Bridged Call Exclusion</u> - This is the opposite of Automatic Bridged Call Exclusion. On a call by call basis the user can restrict bridging.

<u>Intercom Calling</u> - This feature allows an EKTS user to call other terminals in the EKTS group with one or two digit dialing.

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ISDN BASIC RATE INTERFACE SERVICE

- B. SERVICE DESCRIPTION (Continued)
 - 3. Optional Features (Continued)
 - a. Circuit Switched B-Channel Options (Continued)
 - (5) Electronic Key Telephone Service (EKTS) (Continued)

Abbreviated Ringing and Delayed Ringing - Abbreviated and Delayed Ringing are related. When multiple terminals share a directory number, the customer can specify one or more of the terminals to receive Abbreviated Ringing and one or more of the terminals to receive Delayed Ringing. When a call attempts to terminate to the shared DN, the Abbreviated Ringing terminals will ring immediately. If the call remains unanswered after a pre-specified time, the Abbreviated Ringing Terminals will stop ringing and the Delayed Ringing terminals will begin ringing. The Delayed Ringing terminals will continue to ring until the call is answered or abandoned.

- (6) <u>Additional Directory Number</u> This feature provides the customer with an extra call reference with a unique directory number. This feature is only available to EKTS subscribers.
- b. Packet Switched Optional Features

The following features are available for use with Packet Switched B-Channel and D-Channel Bearer Services:

- (1) X.25 Hunting This feature provides hunting between multiple directory numbers assigned to X.25 terminals.
- (2) <u>Closed User Group (CUG)</u> This feature allows packet subscribers to form sub-networks within which members can communicate. The CUG is billed on a per member basis. Users can be members of more than one CUG. The CUG can be designed with the following configuration options:

Incoming calls barred within the CUG Outgoing calls barred within the CUG CUG with incoming access CUG with outgoing access

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ISDN BASIC RATE INTERFACE SERVICE

B. SERVICE DESCRIPTION (Continued)

- 3. Optional Features (Continued)
 - b. Packet Switched Optional Features (Continued)
 - (3) <u>Additional Logical Channels</u> If logical channels are required in addition to those provided as standard in 2.b.(1) and 2.c.(1) preceding, they may be purchased in blocks of seven. The maximum number of logical channels allowed on a Packet Switched B-Channel is 127. The maximum number of logical channels allowed on a D-Channel is 15.
 - (4) <u>Permanent Virtual Circuit</u> This feature allows a call to be established over a dedicated logical channel to a prescribed address with no need for call setup or clearing.
 - (5) <u>Additional Directory Number</u> This feature provides an additional telephone number for a customer's packet switched bearer service.

C. REGULATIONS

- 1. ISDN BRI Service is furnished subject to the availability o suitable facilities and is only served from specially equipped digital central offices.
- 2. Temporary suspension of service is not available with ISDN BRI Service.
- 3. The minimum service period for ISDN BRI Service is one month.

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ISDN BASIC RATE INTERFACE SERVICE

C. REGULATIONS (Continued)

- 4. The customer must provide customer premises equipment that meets the technical requirements of the serving central office.
- 5. Customers must choose from a standard set of terminal button configurations when adding a terminal to a line. The charge for changing an existing terminal button configuration is listed in D.4.a. following. This charge is waived if the change is made as the result of adding a feature or service.
- 6. The customer is responsible for providing power to all customer premises equipment (CPE) attached to the ISDN Basic Rate Access Line.
- 7. The customer must notify the Telephone Company when terminals are added or removed from a Basic Rate Access Line. This is in order to maintain the proper provision of directory numbers and call control on the line.
- 8. An End User Common Line Charge (EUCLC) is applied to each Basic Rate Access Line.
- 9. One 911 charge is applied to each Circuit Switched B-Channel.
- 10. When a customer transfers a call, the customer is responsible for any toll charges associated with the customer originated leg(s) of the call.
- 11. Service from some central offices may not provide all of the features and functionality described in this tariff.

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ISDN BASIC RATE INTERFACE SERVICE

D. RATES AND CHARGES

			Initial <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
1.	Bas	sic Rate Access Line			
	a.	Access Line	\$ 0.00 (D)	\$ 55.00	LOY
2.	ISI	ON Bearer Services			
	a.	B-Channel Circuit Switched Voice or Data with flat rate service (Note 1)	0.00 (D)	25.93	LTQ1X
	b.	B-Channel Circuit Switched Voice and Data with measured rate service (Note 1)	0.00 (D)	5.19	LNM1X
	c.	B-Channel Packet Switched Data (Note 1)	0.00 (D)	129.63	LTQ3X
	d.	D-Channel Packet Switched Data (Note 1)	0.00 (D)	4.67	LTQ4X

Note 1: The initial charge is applied only when this service is added subsequent to the installation of the Basic Rate Access Line.

**** In accordance with Case No. 98-292, dated July 26, 1999

(T)

Effective: **** January 25, 1999

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ISDN BASIC RATE INTERFACE SERVICE

D. RATES AND CHARGES (Continued)

3. Optional Features

		Initial Install <u>Charge*</u>	Subsequent Install <u>Charge*</u>	Monthly <u>Rate</u>	USOC
a.	Circuit Switched Optional Features				
	(1) Hunting	\$ 0.00 (D)	\$ 0.00 (D)	\$ 3.11	NZQ
	(2) Additional Call References	0.00 (D)	0.00 (D)	5.19	NJA
	(3) Six Party Conference Calling	g 0.00 (D)	0.00 (D)	12.00	EQ6
	(4) Call Pickup	0.00 (D)	0.00 (D)	2.07	NZH
	(5) Electronic Key Telephone Service (EKTS)	0.00 (D)	0.00 (D)	10.00	EFV
	(6) Additional Directory Number (Note)	er	0.00 (D)	5.19	D06

^{*} Initial installation charge applies when feature is installed with the installation of the Basic Rate Access Line. Subsequent installation charge applies when feature is installed subsequent to installation of Basic Rate Access Line.

**** In accordance with Case No. 98-292, dated July 26, 1999

Note: Subsequent installation charge is waived if ordered at the same time as Electronic Key Telephone Service.

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ISDN BASIC RATE INTERFACE SERVICE

D. RATES AND CHARGES (Continued)

3. Optional Features

		Initial Install <u>Charge*</u>	Subsequent Install <u>Charge*</u>	Monthly <u>Rate</u>	<u>USOC</u>
b.	Packet Switched Optional Features				
	(1) X.25 Hunting	\$ 0.00 (D)	\$ 0.00 (D)	\$ 5.19	HT5PG
	(2) Closed User Group Member	0.00 (D)	0.00 (D)	1.04	GXM
	(3) Additional Logical Channels	0.00 (D)	0.00 (D)	3.11	NW9AL
	(4) Permanent Virtual Circuit	0.00 (D)	0.00 (D)	4.15	GXP
	(5) Additional Directory Number	0.00 (D)	0.00 (D)	5.19	FGD

^{*} Initial installation charge applies when feature is installed with the installation of the Basic Rate Access Line. Subsequent installation charge applies when feature is installed subsequent to installation of Basic Rate Access Line.

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ISDN BASIC RATE INTERFACE SERVICE

D. RATES AND CHARGES (Continued)

4.	Ch	ange Charges	Non-Recurring <u>Charge</u>	<u>USOC</u>
	a.	Adding a terminal to a line or changing the configuration of a feature or terminal	\$ 0.00 (D)	REA1Q
	b.	Customized Terminal Button Configuration	0.00 (D)	NYE

**** In accordance with Case No. 98-292, dated July 26, 1999

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